# WELCOME

Venerate Home Health Express is a locally owned company that was founded in 2006. We are a full service Home Care company that is accredited by CHAP and certified by Medicare and Medicaid. We strive to restore the health of each client served and we do our very best to maximize their level of independence. We have compassionate staff with proven skills and integrity to deliver the highest standard of care. We are continuously striving to be the very best in Home Health Care and in customer service.

We understand that there's no place like home, especially when you're not feeling well. Our goal is to help our clients get better, regain independence, and become as self sufficient as possible. Our home care nurses and staff will help you live safely at home with expert and responsive care.

Whether you need someone for just a few days or a more supportive long-term arrangement, we can help. Our home healthcare experts will work with you and your doctor to come up with a visiting healthcare schedule that's just right for you. They will initiate your care by conducting a comprehensive assessment that accurately reflects your health status and then work with your doctor to develop a plan of care tailored to your needs.





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### ABOUT US

Our Company

We are a locally owned company that was founded in 2006. We are a full service Home Care company that is accredited by CHAP and certified by Medicare and Medicaid. We strive to restore the health of each client served and we do our very best to maximize their level of independence. We have compassionate staff with proven skills and integrity to deliver the highest standard of care. We are continuously striving to be the very best in Home Health Care and in customer service.

Our highly skilled competent staff initiates the client's treatment by conducting a comprehensive assessment that accurately reflects the client's health status and then work with the client's doctor to develop a plan of care tailored to the client's individual needs. This client centered approach is consistent with our goal of consistently seeking perfection in everything that we do.

We also participate in the Advantage Program. The Advantage Program of the Home-and Community-Based Services provides Medicaid services to help people stay at home instead of going to a nursing home. The program assists frail elders and adults who have physical disabilities. We offer both Personal Care and Case Management.

### OUR SERVICES

Venerate Home Health Express does not exclude, deny benefits to, or otherwise discriminate against any person on the ground of race, color, or national origin, or on the basis of disability or age in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by us directly or through a contractor or any other entity with which we have arranged to carry out our programs and activities.

Our personalized services include

🕽 Home Health Service

? Advantage Case Management

ஜ Personal Care / Private Duty Services

### WHY CHOOSE US

Venerate Home Health has the experience and compassion needed to provide care in a home environment without sacrificing quality or safety.

We have the highest level of Accreditation expected of any Home Health Company. We are committed to being a resource that can help our clients determine the best option for all health care situations. We put in place standards that assure that only the best qualified, most reputable employees are hired and retained. Our holistic approach helps address a broad range of issues.

If you want to know more about our services, please call us anytime. Our staff is always available 24 hours a day, seven days a week. We can surely accommodate you.

## MESSEAGE FROM THE CEO

Welcome to Venerate

At Venerate, we hold our Clients in the highest regard. What differentiates us from other Home Care providers is that we consistently put our Clients at the center of our every business decision.

Our Client centered approach makes it possible for us to develop a deep understanding of each client needs and tailor a plan to meet those needs. We treat every client with respect and honesty as we would want ou grand parent to be treated and we work relentlessly to meet or exceed the Client's expectations.

Our Agency is organized along the service lines of Home Health Care, Advantage Case Management, and Personal Care/Private Duty. We hire the right people and immerse them in extensive internal training and development programs that equip them with the best skills to meet our clients ever changing needs and we do our very best to retain staff that has demonstrated to be professional, ethical, moral, and humble.

The talent and passion of our employees combined with our Client centered approach and educational program make Venerate one of the best Home Care Agencies in the industry. Our challenge and opportunity now is to make sure our efforts continue to evolve and thrive.

We aspire to be the very best in Home Health Care and we will consistently pursue perfection in our endeavor to be the best. We will remain dynamic in our approach and do what it takes to meet any challenge that we will encounter.

> Liz C. Onwuchuruba, CEO Venerate Home Health Express LLC

